# General Information Overseerr

General information about Overseerr, the content request system for the Nasmans Plex-server

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# Introduction

Overseerr is a fantastic platform to request new content for the Nasmans server. It functions as a search engine for any media available on TVDB en TMDB, and enables you to request a movie, a whole show or just a select season within a few clicks.

Apart from this, Overseerr also provides insight in recent requests, content available on the server, request progress and an issue tracker.

In short: it's the perfect content management platform. Please, please, please use Overseerr. It saves me a massive amount of time, as I just have to press a single button (most of the time) instead of having to reply to you and having to manually add/search for the content.

# Using Overseerr

I'm gonna keep this section short. I could divide this into three pages, but it's all pretty simple.

**Requesting Content**

You can search for a movie or show in the discover tab, or use the specific pages/filters. Click on the movie to open an info page, or on hover click the request button. On the info page you can check an overview, the cast, and some other stats. You can also click the request button here. If it's a show, select the season(s) you wish to see.

*- NOTE - I try to accommodate everyone, but keep the final say in what gets accepted and rejected or eventually deleted. If something gets rejected, it's probably final. I just can't store everything.*

**Reporting Issues**

If something is wrong with a piece of content, please report an issue THROUGH OVERSEERR! To do this, search for the piece of content in Overseerr and click on it to open the info page. Click the orange button with the exclamation point in a triangle. A dialog will pop up. Select the subject of the issue (Video, Audio or Other, please resolve subtitle issues yourself), then provide a detailed description of the issue. If it's not detailed it'll be more difficult or impossible to resolve. I'll try to get to issues as soon as possible.

You can view all issues through the "Issues" tab in the left sidebar. Here you can also see if a problem was resolved. I'll reply when I close them.

**Notifications**

Overseerr has notification support, for if you wish to stay up to date with requests and issues. The following steps should work:

- Click your profile picture in the top right corner
- Click "Settings" in the dropdown menu
- Click the "Notifications" tab
- Select the push-service you wish to use. I recommend Pushbullet
- Enter your Pushbullet access token. Click here to view how to get one
- Select your preferred notification types
- Save your changes

Make sure you have the Pushbullet app installed and correctly configured somewhere.